

DH Catering Customer Satisfaction Survey



Event #: _____ Event Date: _____

1. How likely is that you would recommend DH Catering to a co-worker?

Please select a number: 0 (not likely at all) - 10 (extremely likely).

0	<input type="checkbox"/>	1	<input type="checkbox"/>	2	<input type="checkbox"/>	3	<input type="checkbox"/>	4	<input type="checkbox"/>	5	<input type="checkbox"/>	6	<input type="checkbox"/>	7	<input type="checkbox"/>	8	<input type="checkbox"/>	9	<input type="checkbox"/>	10	<input type="checkbox"/>
---	--------------------------	---	--------------------------	---	--------------------------	---	--------------------------	---	--------------------------	---	--------------------------	---	--------------------------	---	--------------------------	---	--------------------------	---	--------------------------	----	--------------------------

2. Overall, how satisfied were you with DH Catering?

- Very satisfied
- Somewhat satisfied
- Neither satisfied or dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

Comments:

3. Which of the following words would you use to describe DH Catering?

Select all that apply.

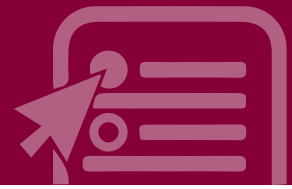
- | | |
|---|---------------------------------------|
| <input type="checkbox"/> Reliable | <input type="checkbox"/> Overpriced |
| <input type="checkbox"/> High quality | <input type="checkbox"/> Ineffective |
| <input type="checkbox"/> Useful | <input type="checkbox"/> Poor quality |
| <input type="checkbox"/> Good value for money | <input type="checkbox"/> Unreliable |

Comments:

4. How well does DH Catering meet your needs?

- Extremely well
- Very well
- Somewhat well
- Not so well
- Not well at all

Comments:



5. How would you rate the quality of DH Catering?

- Very high quality
- High quality
- Neither high nor low quality
- Low quality
- Very low quality

Comments:

6. How would you rate the online ordering process?

- Extremely easy
- Very easy
- Somewhat easy
- Very difficult
- Extremely difficult

Comments:

7. How responsive have we been to your questions or concerns about DH Catering?

- Extremely responsive
- Very responsive
- Somewhat responsive
- Not so responsive
- Not at all responsive
- Not applicable

Comments:



8. How often do you order from DH Catering?

- First time
- Weekly
- Monthly
- 1-2 times a semester
- 1-2 times a year

Comments:

9. How likely are you to order from DH Catering again?

- Extremely likely
- Very likely
- Somewhat likely
- Not so likely
- Not at all likely

Comments:

10. Do you have any suggestions, questions or concerns?

Comments: