# Your summary of benefits



# Anthem® Blue Cross Life and Health Insurance Company

# Your Plan: PRISM (CSURMA): Custom Premier PPO 150/15/30 - Medicare

Your Network: Prudent Buyer PPO

Covered Medical Benefits	Cost if you use an In- Network Provider	Cost if you use a Non-Network Provider
Overall Deductible	\$150 per person	\$150 per person
Out-of-Pocket Limit	\$5,000 per person	\$5,000 per person

The family deductible and out-of-pocket maximum are embedded, meaning the cost shares of one family member will be applied to both per person deductible and per person out-of-pocket maximum; in addition, amounts for all covered family members apply to both the family deductible and family out-of-pocket maximum. No one member will pay more than the per person deductible or per person out-of-pocket maximum.

Your copays, coinsurance and deductible count toward your out of pocket amount(s).

In-network and out-of-network out-of-pocket maximum amounts are combined and accumulate toward each other.

Preventive Care / Screening / Immunization	No charge	No charge
Preventive Care for Chronic Conditions per IRS guidelines	No charge	No charge
Virtual Care (Telemedicine / Telehealth Visits)		
Virtual Visits - Online visits with Doctors who also provide services in person		
Primary Care (PCP) including Mental Health and Substance and Substance Abuse care by a PCP	\$15 copay per visit after deductible is met	\$15 copay per visit after deductible is met
Mental Health and Substance Use Disorder care by Providers other than a PCP	0% coinsurance after deductible is met	0% coinsurance after deductible is met
Specialist	\$30 copay per visit after deductible is met	\$30 copay per visit after deductible is met

Covered Medical Benefits	Cost if you use an In- Network Provider	Cost if you use a Non-Network Provider
Virtual Visits from Online Provider LiveHealth Online via <u>www.livehealthonline.com</u> ; our mobile app, website or Anthem-enabled device		
Primary Care (PCP) and Mental Health and Substance Use Disorder	\$15 copay per visit deductible does not apply	
Specialist Care	\$30 copay per visit deductible does not apply	
Visits in an Office		
Primary Care (PCP)	\$15 copay per visit after deductible is met	\$15 copay per visit after deductible is met
Specialist Care	\$30 copay per visit after deductible is met	\$30 copay per visit after deductible is met
Other Practitioner Visits		
Routine Maternity Care (Prenatal and Postnatal)	\$15 copay per visit after deductible is met	\$15 copay per visit after deductible is met
Retail Health Clinic	\$15 copay per visit I after deductible is met	\$15 copay per visit after deductible is met
Manipulation Therapy Coverage is limited to 30 visits per benefit period.	\$20 copay per visit after deductible is met	\$20 copay per visit after deductible is met
Acupuncture	Not covered	Not covered
Other Services in an Office		
Allergy Testing	0% coinsurance after deductible is met	0% coinsurance after deductible is met
Chemo/Radiation Therapy	0% coinsurance after I deductible is met	0% coinsurance after deductible is met
Dialysis/Hemodialysis	0% coinsurance after deductible is met	0% coinsurance after deductible is met
Prescription Drugs Dispensed in the office	0% coinsurance after deductible is met	0% coinsurance after deductible is met
Surgery	0% coinsurance after deductible is met	0% coinsurance after deductible is met

Covered Medical Benefits	Cost if you use an In- Network Provider	Cost if you use a Non-Network Provider
Diagnostic Services Lab		
Office	\$30 copay per visit after deductible is met	\$30 copay per visit after deductible is met
Freestanding Lab	\$30 copay per visit after deductible is met	\$30 copay per visit after deductible is met
Outpatient Hospital	\$30 copay per visit after deductible is met	\$30 copay per visit after deductible is met
X-Ray		
Office	\$30 copay per visit after deductible is met	\$30 copay per visit after deductible is met
Freestanding Radiology Center	\$30 copay per visit after deductible is met	\$30 copay per visit after deductible is met
Outpatient Hospital	\$30 copay per visit after deductible is met	\$30 copay per visit after deductible is met
Advanced Diagnostic Imaging for example: MRI, PET and CAT scans		
Office	\$75 copay per test after deductible is met	\$75 copay per test after deductible is met
Freestanding Radiology Center	\$75 copay per test after deductible is met	\$75 copay per test after deductible is met
Outpatient Hospital	\$75 copay per test after deductible is met	\$75 copay per test after deductible is met
Emergency and Urgent Care		
Urgent Care	\$30 copay per visit deductible does not apply	\$30 copay per visit deductible does not apply
Emergency Room Facility Services Copay waived if admitted.	\$75 copay per admission after deductible is met	Covered as In-Network
Emergency Room Doctor and Other Services	0% coinsurance after deductible is met	Covered as In-Network
Ambulance	\$75 copay per trip after deductible is met	Covered as In-Network

Covered Medical Benefits	Cost if you use an In- Network Provider	Cost if you use a Non-Network Provider
Outpatient Mental Health and Substance Use Disorder		
Doctor Office Visit	0% coinsurance after deductible is met	0% coinsurance after deductible is met
Facility Visit		
Facility Fees	0% coinsurance after deductible is met	0% coinsurance after deductible is met
Doctor Services	0% coinsurance after deductible is met	0% coinsurance after deductible is met
Outpatient Surgery		
Facility Fees		
Hospital	\$150 copay per admission after deductible is met	\$150 copay per admission after deductible is met
Freestanding Surgical Center	\$150 copay per admission after deductible is met	\$150 copay per admission after deductible is met
Doctor and Other Services		
Hospital	0% coinsurance after deductible is met	0% coinsurance after deductible is met
Hospital (Including Maternity, Mental Health and Substance Use Disorder)		
Facility Fees	\$500 copay per admission after deductible is met	\$500 copay per admission after deductible is met
Doctor and other services	0% coinsurance after deductible is met	0% coinsurance after deductible is met
Recovery & Rehabilitation		
Home Health Care Coverage is limited to 100 visits per benefit period.	No charge	No charge
Rehabilitation services		
Office	\$30 copay per visit after deductible is met	\$30 copay per visit after deductible is met
Outpatient Hospital	\$30 copay per visit after deductible is met	\$30 copay per visit after deductible is met

Covered Medical Benefits	Cost if you use an In- Network Provider	Cost if you use a Non-Network Provider
Cardiac rehabilitation		
Office Outpatient Hospital	\$30 copay per visit after deductible is met \$30 copay per visit after deductible is met	\$30 copay per visit after deductible is met \$30 copay per visit after deductible is met
Skilled Nursing Care (facility) Coverage is limited to 100 days per benefit period.	0% coinsurance after deductible is met	0% coinsurance after deductible is met
Inpatient Hospice	No charge	No charge
Durable Medical Equipment	0% coinsurance after deductible is met	0% coinsurance after deductible is met
Prosthetic Devices	10% coinsurance after deductible is met	10% coinsurance after deductible is met

Covered Prescription Drug Benefits	Cost if you use an In- Network Pharmacy	Cost if you use a Non-Network Pharmacy
Pharmacy Deductible	Not covered	Not covered
Pharmacy Out-of-Pocket Limit	Not covered	Not covered
Prescription Drug Coverage		
Home Delivery Pharmacy		
Tier 1 - Typically Generic	Not covered (retail and home delivery)	Not covered (retail and home delivery)
Tier 2 – Typically Preferred Brand	Not covered (retail and home delivery)	Not covered (retail and home delivery)
Tier 3 - Typically Non-Preferred Brand	Not covered (retail and home delivery)	Not covered (retail and home delivery)
Tier 4 - Typically Specialty (brand and generic)	Not covered (retail and home delivery)	Not covered (retail and home delivery)

Notes:

- If you have an office visit with your Primary Care Physician or Specialist at an Outpatient Facility (e.g., Hospital or Ambulatory Surgical Facility), benefits for Covered Services will be paid under "Outpatient Facility Services".
- Costs may vary by the site of service. Other cost shares may apply depending on services provided. Check your Certificate of Coverage for details.
- Outpatient Facility visit for Mental/Behavioral Health and Substance Abuse is limited to \$350 per visit for Non-Network Providers.
- Coverage includes standard fertility preservation services as a basic healthcare service including but are not limited to, injections, cryopreservation and storage for both male and female members when a medically necessary treatment may cause iatrogenic infertility. Member cost share for fertility preservation services is based on provider type and service rendered.

This summary of benefits is a brief outline of coverage, designed to help you with the selection process. This summary does not reflect each and every benefit, exclusion and limitation which may apply to the coverage. For more details, important limitations and exclusions, please review the formal Evidence of Coverage (EOC). If there is a difference between this summary and the Evidence of Coverage (EOC), the Evidence of Coverage (EOC), will prevail.

# Your Plan: PRISM (CSURMA): Custom Premier PPO-Medicare Your Network: Prudent Buyer PPO

This summary of benefits is intended to be a brief outline of coverage. The entire provisions of benefits and exclusions are contained in the Group Contract, Certificate, and Schedule of Benefits. In the event of a conflict between the Group Contract and this description, the terms of the Group Contract will prevail.

By signing this Summary of Benefits, I agree to the benefits for the product selected as of the effective date indicated.

Authorized group signature (if applicable)	Date
Underwriting signature (if applicable)	Date

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# Get help in your language



### Language Assistance Services

Curious to know what all this says? We would be too. Here's the English version: IMPORTANT: Can you read this letter? If not, we can have somebody help you read it. You may also be able to get this letter written in your language. For free help, please call right away at 1-888-254-2721. (TTY/TDD: 711)

Separate from our language assistance program, we make documents available in alternate formats for members with visual impairments. If you need a copy of this document in an alternate format, please call the customer service telephone number on the back of your ID card.

#### Spanish

IMPORTANTE: ¿Puede leer esta carta? De lo contrario, podemos hacer que alguien lo ayude a leerla. También puede recibir esta carta escrita en su idioma. Para obtener ayuda gratuita, llame de inmediato al 1-888-254-2721. (TTY/TDD: 711)

#### Arabic

مهم: هل يمكنك قراءة هذه الرسالة؟ إذا لم تستطع، فيمكننا الاستعانة بشخص ما ليساعدك على قراءتها. كما يمكنك أيضًا الحصول على هذا الخطاب مكتوبًا بلغتك. للحصول على المساعدة المجانية، يُرجى الاتصال فورًا بالرقم2721-258-18 (TTY/TDD:711).

#### Armenian

ՈՒՇԱԴՐՈՒԹՅՈՒՆ. Կարողանո՞ւմ եք ընթերցել այս նամակը: Եթե ոչ, մենք կարող ենք տրամադրել ինչ-որ մեկին, ով կօգնի Ձեզ՝ կարդալ այն: Կարող ենք նաև այս նամակը Ձեզ գրավոր տարբերակով տրամադրել: Անվձար օգնություն ստանալու համար կարող եք անհապաղ զանգահարել 1-888-254-2721 հեռախոսահամարով: (TTY/TDD: 711)

#### Chinese

重要事項:您能看懂這封信函嗎?如果您看不懂,我們能夠找人協助您。您有可能可以獲得以您的語言而寫的本信函。如需免 費協助,請立即撥打1-888-254-2721。(TTY/TDD: 711)

#### Farsi

مهم: آیا میتوانید این نامه را بخوانید؟ اگر نمیتوانید، میتوانیم شخصی را به شما معرفی کنیم تا در خواندن این نامه شما را کمک کند. همچنین میتوانید این نامه را به صورت مکتوب به زبان خودتان دریافت کنید. برای دریافت کمک رایگان، همین حالا با شماره TTY/TDD:711-888-1 تماس بگیرید.(TTY/TDD:711)

#### Hindi

महत्वपूर्ण: क्या आप यह पत्र पढ़ सकते हैं? अगर नहीं, तो हम आपको इसे पढ़ने में मदद करने के लिए किसी को उपलब्ध करा सकते हैं। आप यह पत्र अपनी भाषा में लिखवाने में भी सक्षम हो सकते हैं। निःशुल्क मदद के लिए, कृपया 1-888-254-2721 पर तुरंत कॉल करें। (TTY/TDD: 711)

#### Hmong

TSEEM CEEB: Koj puas muaj peev xwm nyeem tau daim ntawv no? Yog hais tias koj nyeem tsis tau, peb muaj peev xwm cia lwm tus pab nyeem rau koj mloog. Tsis tas li ntawd tej zaum koj kuj tseem yuav tau txais daim ntawv no sau ua koj hom lus thiab. Txog rau kev pab dawb, thov hu tam sim no rau tus xov tooj 1-888-254-2721. (TTY/TDD: 711)

#### Japanese

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重要:この書簡を読めますか?もし読めない場合には、内容を理解するための支援を受けることができます。また、この書 簡を希望する言語で書いたものを入手することもできます。次の番号にいますぐ電話して、無料支援を受けてください。 1-888-254-2721 (TTY/TDD: 711)

#### Khmer

ม้อยย่ะ เดีมูกเกอเลยเพียดและเห? เพีย์อเกอห เพื่อเกอสูอมณายูก่เกอสฎอมณายูก่เกอสฎอมพี่จิตเละเอกพอเมนกเพณาการแหน่งผูกสอรัสรา เสีย[ออูเมอิตูแลกลิตรัฐ ภูษณาไจเอัฏูภูษยาเฟเมอ 1-888-254-2721- (TTV/TDD: 711)

?

## 2721, (TTY/TDD: 711)

#### Korean

:

1-888-254-2721

가 . (TTY/TDD: 711)

#### Punjabi

ਮਰਾਤਵਪਰਨ: ਕੀ ਤਸ<sub>ਇ</sub>ਹਾਪਤਰ ਪੜਹ ਸਕਦਾਹ?ਜ ਨਹੁਤ ਅਸ<sub>ਇ</sub>ਸ ਨ ਪੜਹ ਿਵਚ ਤਹ ਡੀ ਮਦਦ ਲਈ ਿ° ਕਸ ਨ ਬਲਾਸਕਦਾਰ<sub>ਸ</sub>ਤਸਾ ਇਦਾ ਪਤਰ ਨੱਆਪਣੀ ਭੱਸ਼ ਿਵਚ ਿਿਲਖਆ ਹਇਆ ਵੂਬੀ ਪਰਾਪ `ੱਪ ਕੌਰ ਸਕਦਾਹ। ਮਛੱਤ ਮਦਦ ਲਈ, ਇਾਕਰਪਾਕੌਰਕ ਫਰਨ 1-888-254-2721 ਤਾਕੋ ਲ ਕਰ। (TTY/TDD: 711)

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Russian

ВАЖНО. Можете ли вы прочитать данное письмо? Если нет, наш специалист поможет вам в этом. Вы также можете получить данное письмо на вашем языке. Для получения бесплатной помощи звоните по номеру 1-888-254-2721. (TTY/TDD: 711)

#### Tagalog

MAHALAGA: Nababasa ba ninyo ang liham na ito? Kung hindi, may taong maaaring tumulong sa inyo sa pagbasa nito. Maaari ninyo ring makuha ang liham na ito nang nakasulat sa ginagamit ninyong wika. Para sa libreng tulong, mangyaring tumawag kaagad sa 1-888-254-2721. (TTY/TDD: 711)

Thai

หมายเหตุสาคัญ: ท่านสามารถอ่านจดหมายฉบับนหี้ รือไม่ หากท่านไม่สามารถอ่านจดหมายฉบับนึ้ เราสามารถจัดหาเจ ้าหน ้าทมี่ าอ่านให ้ท่านฟังได ้ท่านยังอาจให ้เจ ้าหน ้าทชี่ ่ วยเขียนจดหมายในภาษาของท่านอ ึกด ้วย หากต ้องการความช่วยเหล ือโดยไม่ม ึค่าใช ้จ่าย โปรดโทรต ิดต่อทหี่ มายเลข 1-888-254-2721 (TTY/TDD: 711)

Vietnamese

QUAN TRỌNG: Quý vị có thể đọc thư này hay không? Nếu không, chúng tôi có thể bố trí người giúp quý vị đọc thư này. Quý vị cũng có thể nhận thư này bằng ngôn ngữ của quý vị. Để được giúp đỡ miễn phí, vui lòng gọi ngay số 1-888-254-2721. (TTY/TDD: 711)

#### It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1- 800-537-7697) or Anthem Blue Cross is the trade name of Blue Cross of California. Independent licensee of the Blue Cross Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross name and symbol are registered marks of the Blue Cross Association.

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online at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>. Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.

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